



Community Interviews Information Sheet

Introduction

Please take time to read the following. If you do decide to take part in the case study interviews, you will be given this information sheet to keep and be asked to sign a consent form. Even if you decide to take part in the case-study interviews you can still withdraw at any time without giving a reason.

The main aim of the interview is to help us better understand the services you accessed and how they can be improved as well as services that you were unable to access or were unavailable. You do not have to share personal experiences.

Who is sponsoring the research?

The research is funded and sponsored by Darlington Borough Council and is being carried out by *RRR Consultancy Ltd.*

What is the purpose of the research?

The aim of the research is to determine whether services in Darlington supporting people who experience domestic abuse meet the needs of the people who use them.

What are the benefits of taking part in the research?

By taking part, we will be able to find out what you think about the services used to support people who have experienced domestic abuse. This will help the Council and agencies improve accommodation and support services.

How long will the case-study interviews take?

The interviews will be conducted over the telephone and will take around 30-45 minutes to complete.

What would you like me to do?

We would like you to take part in the case-study interview. You don't have to answer any questions you feel may uncomfortable about, or you can withdraw from the case-study interview at any point. However, we very much appreciate your views.

What about confidentiality?

We will ensure that anything you tell us during the interview is kept confidential. Although the results of the interviews will be written up in a report, we will state nothing which would allow someone else to identify you.



The only time we will discuss particular information with another agency will be if there is any serious health and safety concern relating to children or vulnerable adults discussed during the collection of information, or if there is anything you wish us to discuss with others.

Can I withdraw from the research?

Yes, participation in the study is voluntary. You can withdraw from it at any time.

Do you offer an incentive for taking part in the research?

Yes, we will give you a £30 'High Street' voucher for taking part.

What will you do with the data?

All information which is collected about you during the course of the case studies will be kept strictly confidential. Once the study is complete information will be kept for two years. Our procedures for handling, processing, storage and destruction of data are compliant with the General Data Protection Regulation (GDPR) 2018.

Can I see the results of the research?

Yes. At the end of the study the information collected will be analysed by *RRR Consultancy Ltd* and shared with Darlington Borough Council; a summary report will be produced and made available for you to read. Please be assured that what you tell us will be anonymised and you will not be identifiable by anything you tell us.

Contact Details

If you would like to talk to us about the research either before or after undertaking the interview, please feel free to contact me:

- Dr Kate Rust-Ryan
- E: info@rrrconsultancy.com
- Mobile: 07850 124845

If you would like help and support regarding the issue of domestic abuse, please contact the following:

Harbour Support Services

Telephone: 03000 202525

Email: info@myharbour.org.uk

Family Help Darlington CIO

Darlington Women's Refuge

Telephone: 01325 364486

Email: info@familyhelp.org.uk